



DEEBOT

Instruction Manual

IMPORTANT SAFETY INSTRUCTIONS

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When using an electrical Appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE SAVE THESE INSTRUCTIONS

1. This Appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the Appliance in a safe way and understand the hazards involved. Children shall not play with the Appliance. Cleaning and user maintenance shall not be made by children without supervision.
2. Clear the area to be cleaned. Remove power cords and small objects from the floor that could entangle the Appliance. Tuck rug fringe under the rug base, and lift items such as curtains and tablecloths off the floor.
3. If there is a drop off in the cleaning area due to a

step or stairs, you should operate the Appliance to ensure that it can detect the step without falling over the edge. It may become necessary to place a physical barrier at the edge to keep the unit from falling. Make sure the physical barrier is not a trip hazard.

4. Only use as described in this manual. Only use attachments recommended or sold by the manufacturer.
5. For INDOOR household use ONLY. Do not use the Appliance in outdoor, commercial, or industrial environments.
6. Do not use without dust bin and/or filters in place.
7. Do not operate the Appliance in an area where there are lit candles or fragile objects.
8. Keep hair, loose clothing, fingers, and all parts of body away from any openings and moving parts.
9. Do not operate the Appliance in a room where an infant or child is sleeping.
10. Do not use and store in extremely hot or cold environments (below -5°C /23°F or above 40°C/104°F). Please charge the robot in temperature above 0°C/32°F and below 40°C/104°F.
11. Do not use Appliance on wet surfaces or surfaces with standing water.

12. Do not allow the Appliance to pick up large objects like stones, large pieces of paper, or any item that may clog the Appliance.
13. Do not use Appliance to pick up flammable or combustible materials such as gasoline, printer or copier toner, or use in areas where they may be present.
14. Do not use Appliance to pick up anything that is burning or smoking, such as cigarettes, matches, hot ashes, or anything that could cause a fire.
15. Do not put objects into the suction intake. Do not use if the suction intake is blocked. Keep the intake clear of dust, lint, hair, or anything that may reduce air flow.
16. If the power cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
17. Turn off the power before cleaning or maintaining the Appliance.
18. The lithium battery type suitable for CH2589 is Max. 8 cells, max. nominal voltage DC 14.4V, rated capacity 4,800mAh. The battery must be removed and discarded according to local laws and regulations before disposal of the Appliance.
19. Please dispose of used batteries according to local laws and regulations.
20. Do not incinerate the Appliance even if it is severely damaged. The batteries can explode in a fire.
21. The Appliance must be used in accordance with the directions in this Instruction Manual. Ecovacs Home Service Robotics cannot be held liable or responsible for any damages or injuries caused by improper use.
22. The robot contains batteries that are only replaceable by skilled persons. To replace the robot's battery, please contact Customer Service.
23. Please make sure your power supply source voltage matches the power voltage marked on the OMNI Station.
24. Use only the original rechargeable battery and OMNI Station provided with the Appliance from the manufacturer. Non-rechargeable batteries are prohibited.
25. Take care not to damage the power cord. Do not pull on or carry the Appliance or OMNI Station by the power cord, use the power cord as a handle, close a door on the power cord, or pull power cord around sharp edges or corners. Do not run Appliance over the power cord. Keep power cord away from hot surfaces.

26. Do not use the OMNI Station if it is damaged. The power supply is not to be repaired and not to be used any longer if it is damaged or defective.
27. Do not use with a damaged power cord or receptacle. Do not use the Appliance or OMNI Station if it is not working properly, has been dropped, damaged, left outdoors, or come in contact with water. It must be repaired by the manufacturer or its service agent in order to avoid hazards.
28. The plug must be removed from the receptacle before cleaning or maintaining the OMNI Station.
29. Remove the Appliance from the OMNI Station, and turn off the power to the Appliance before removing the battery for disposal of the Appliance.
30. When not using the OMNI Station for a long period of time, please unplug it.
31. If the robot will not be used for a long time, power OFF the robot for storage and unplug the OMNI Station.
32. **WARNING:** Do not add any liquid other than those specified by the manufacturer into the water tank / clean water tank. Use of

unauthorized liquids (such as essential oils, disinfectants, cleaning agents, hot water, etc.) may result in: Cracking, deterioration, leakage, or corrosion of plastic components. Risk of electrical short circuit or fire. Generation or release of potentially harmful aerosols that may pose health risks.

33. **WARNING:** For the purposes of recharging the battery, only use the detachable supply unit CH2589 provided with the Appliance.

To satisfy RF exposure requirements, a separation distance of 20 cm or more should be maintained between this device and persons during device operation.

To ensure compliance, operations at closer than this distance is not recommended. The antenna used for this transmitter must not be co-located in conjunction with any other antenna or transmitter.

Device Update

Typically, some devices are updated bi-monthly, but not always so specific.

Some devices, especially those that went on sale more than three years ago, will only be updated if a critical vulnerability is found and fixed.

To check the current software version and enable automatic updates, go to Settings > Robot Advanced Settings > About Your Robot > Update in the app. The current version is displayed there; tap Update to enter the page and select Automatic Update to enable it.

	Class II
	Caution: hot surface
	Short-circuit-proof safety isolating transformer
	Switch mode power supply
	For indoor use only
	Direct current
	Alternating current
	Before charging, read the instructions.
	Polarity of the charging port
	Time-lag miniature fuse-link

The remote surveillance is for the absolute private use of non-public, private owned places for the pure self-protection and single control intended only. Please be aware of the local data protection based legal obligations in case of use. No surveillance of public places, especially with clandestine intent and/or on the part of the employer without justified reasons. Such not justified use is in the risk and responsibility of the user only.

European Union Compliance Statement

Information on Disposal for Users of Waste Electrical & Electronic Equipment



This symbol on the product or on its packaging indicates that used electrical and electronic products should not be mixed with unsorted municipal waste. For proper treatment, it is your responsibility to dispose of your waste equipment by arranging to return it to designated collection points. Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

To return your used device, please use the return and collection systems or contact the retailer where the product was purchased, which is free of charge, please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.

Information on Disposal for Users of used batteries



This symbol means that batteries and accumulators, at their end-of-life, should not be mixed with unsorted municipal waste. Your participation is an important part of the effort to minimize the impact of batteries and accumulators on the environment and on human health. For proper recycling you can return this product or the batteries or accumulators it contains to your supplier or to a designated collection point, which is free of charge.

Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation. there are separate collection systems for used batteries and accumulators.

Please, dispose of batteries and accumulators correctly at your local community waste collection/recycling center.

Restriction of the use of certain hazardous substances (RoHS) Directive

Ecovacs Home Service Robotics Co., Ltd. hereby declares the whole product including parts (cables, cords, and so on) meets the requirements of RoHS Directive 2011/65/EU and amendment Commission Delegated Directive (EU) 2015/863 on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2.0").

Radio Equipment Directive

Ecovacs Home Service Robotics Co., Ltd. hereby declares that the product listed in this section comply with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU.

Europe Authorised Representative:



ECOVACS Europe GmbH
Holzstrasse 2, 40221 Düsseldorf, Germany

Ecovacs Home Service Robotics Co., Ltd. hereby declares that the product comply with the essential requirements and other relevant provisions of the RoHS Directive 2011/65/EU and amendment Commission Delegated Directive (EU) 2015/863, the Radio Equipment Directive 2014/53/EU. The declaration of conformity can be viewed at the following address:

<https://www.ecovacs.com/global/compliance>.

ECOVACS DEEBOT Antibacterial Filter is a treated article. ECOVACS DEEBOT Antibacterial Filter contains active substances Silver nitrate(CAS No.:7761-88-8, EC NO.:231-853-9) and PHMB(CAS No.:32289-58-0 and 1802181-67-4).

ECOVACS DEEBOT Antibacterial Dust Bag is a treated article. ECOVACS DEEBOT Antibacterial Dust Bag contains active substances Silver nitrate(CAS No.:7761-88-8, EC NO.:231-853-9).

ECOVACS DEEBOT Antibacterial Mop was treated with biocidal products containing the biocidal active substance silver nitrate (CAS No.:7761-88-8, EC NO.:231-853-9) to help prevent bacterial growth within its fibers and minimizing odors.

PACKAGE COMPONENTS

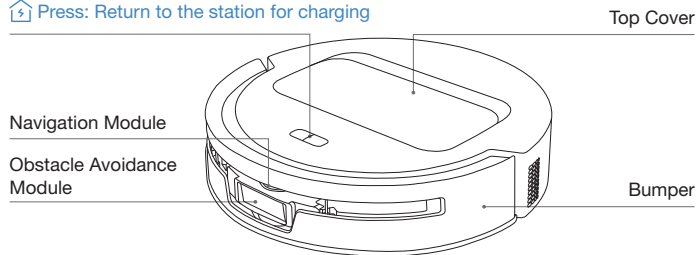
1 Product Diagram

1. DEEBOT Front View

Buttons on DEEBOT

 Press: Toggle start/Pause Press for 3 s: Power on/off

 Press: Return to the station for charging



2. DEEBOT Bottom View

Anti-drop Sensors

Side Brush

Carpet Detection Sensor

Brush Release Button

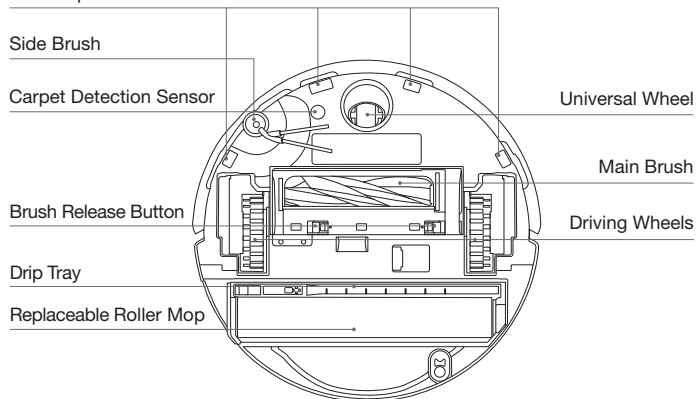
Drip Tray

Replaceable Roller Mop

Universal Wheel

Main Brush

Driving Wheels

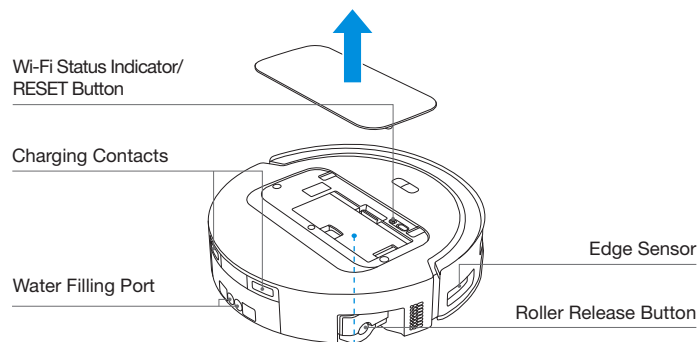


3. Inside DEEBOT (Under the Top Cover)

RESET Button

Network Setup: Press the RESET Button, and a voice prompt will be heard to connect DEEBOT to the App.

Restore default settings: Press and hold the RESET button for 5 seconds. After hearing the voice prompt, the startup music will play, and DEEBOT will be restored to its default settings. Exercise caution when using this function.



4. Dust Bin

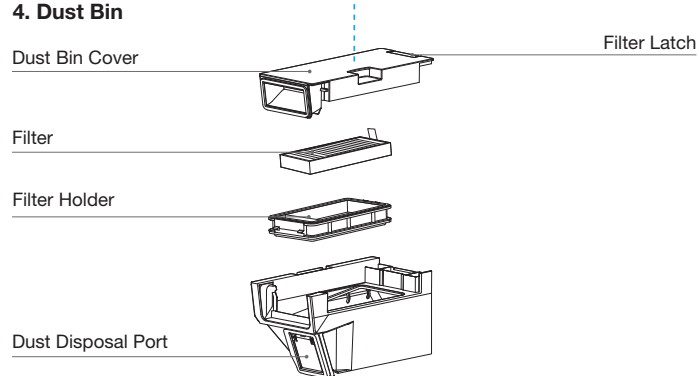
Dust Bin Cover

Filter

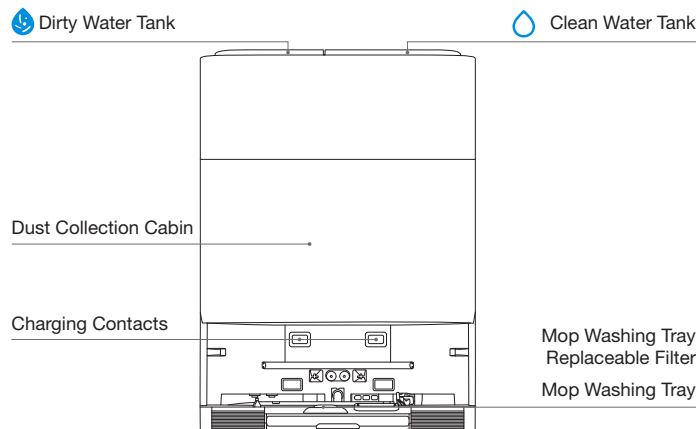
Filter Holder

Dust Disposal Port

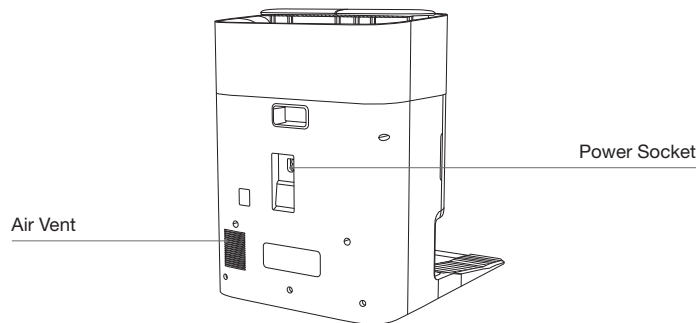
Filter Latch



5. OMNI Station Front View



6. OMNI Station Back View



7. Indicator Light on DEEBOT

Light Effect	State
Breathing White	Charging
Solid White	Fully Charged/Running
Solid Red	Low Battery
Flashing Red	DEEBOT Alarm
Flashing Orange	Station Alarm

Note:

- Flashing Orange or Red: Please check the App for the cause of the malfunction.
- If DEEBOT fails to charge, please wipe the charging contacts with a clean and dry cloth.

8. Sensors Overview

Name	Functional Description
Navigation Module	Laser Ranging is applied to measure the distance between DEEBOT and surrounding objects based on the time difference of reflection, allowing the module to map against the objects around while DEEBOT is moving. The detection range is 10 m.
Obstacle Avoidance Module	Infrared Ranging and similar triangles are applied to measure the distance between the surrounding objects and DEEBOT. When the sensor detects an object nearby, DEEBOT will automatically take a turn to avoid bumping into the object. The detection range is 0.3 m.
Anti-drop Sensors	With Infrared Ranging, the distance between the bottom of DEEBOT and the ground is detected by the Infrared Sensors at the bottom. DEEBOT will not move forward when there are stairs in front (such as when the height of the white surface is 55 mm or more, or the height of the black surface is 30 mm or more) and the identified exceeds the preset one, realizing the Anti-drop.
Carpet Detection Sensor	The sensor emits 300 kHz ultrasound, whose energy will be absorbed by the carpet, causing the echoed energy to be lower than the threshold. DEEBOT thereby detects the carpet's presence. In the ECOVACS laboratory, more than 50 types of carpets available on the market are identified.
Anti-collision Sensor	With the principle of the Optocoupler Switch, DEEBOT will avoid obstacles when they are about to collide.
Edge Sensor	With Infrared Ranging, the edge sensor detects the distance between the DEEBOT and objects on the side. When there is a wall or obstacles on the right, the DEEBOT performs edge cleaning to avoid missing any spots and prevent collisions.

INITIAL SETUP AND USE

1 Notes before Cleaning

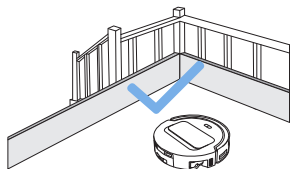


Tidy up the Area to be Cleaned

For the maximum cleaning area possible, put furniture, such as tables, chairs, and pedestal fans, in their proper place and put away low-lying items, such as weight scales, before using DEEBOT.



Remove objects, including cables, clothes, and slippers, from the floor to improve cleaning efficiency.

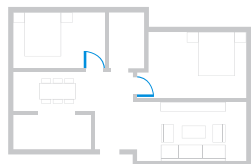


Prevent DEEBOT from Falling

Place a physical barrier at the edge of a drop, such as staircases and steps, to stop DEEBOT from falling over the edge.



Before using the product on a carpet with tasseled edges, please fold the tassels under the carpet.



Open Doors and Help DEEBOT Explore

Open all room doors to help DEEBOT fully explore your house during the first use.



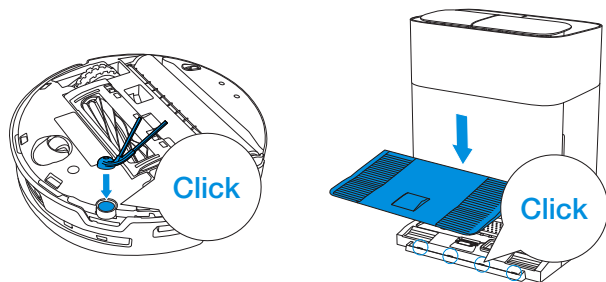
Please do not stand in narrow spaces, such as hallways, to avoid blocking the navigation module.

2 Quick Start

Remove all protective materials before using the appliance.

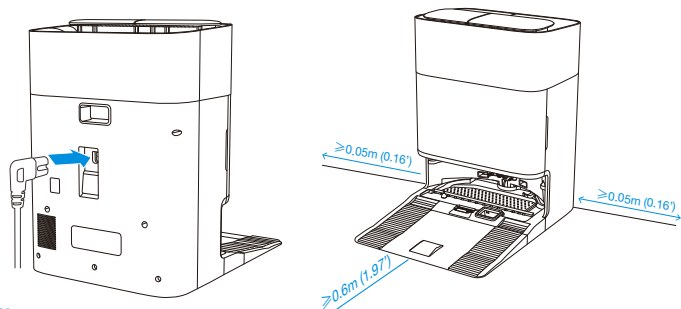
1. Installation

The sound of "click" indicates proper installation.



2. Assemble and Place the Station

Place the OMNI station against the wall on a flat, hard surface. Do not place items within 0.05 m on either side and 0.6 m in front.



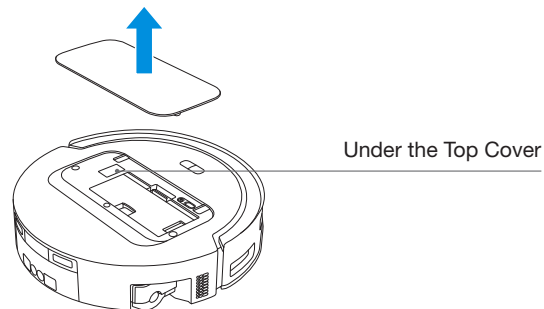
Note:

- If there are reflective objects such as mirrors and reflective skirting lines near the station, the bottom 14 cm of such objects should be covered.
- Do not place the station under direct sunlight or in high-temperature environments.
- Place the station in a location with a strong Wi-Fi signal for a better user experience.

3 Download ECOVACS HOME App

To enjoy all available features, it is recommended that you control your DEEBOT via the ECOVACS HOME App.

Scan the QR code under the top cover to download the ECOVACS HOME App.



Or search "ECOVACS HOME" on the App Store or Google Play to download the ECOVACS HOME App.



Note: Follow the instructions on the App to complete the registration, login, and connection.

4 Connect DEEBOT with APP

Press and hold the  on DEEBOT for 3 s to power it on and tap  or  in the app, then follow the prompts to start network setup.

Wi-Fi Network Requirements:

- You are using a 2.4 GHz or 2.4/5 GHz mixed network.
- Your router supports 802.11b/g/n and IPv4 protocol.
- Do not use a VPN (Virtual Private Network) or Proxy Server.
- Do not use a hidden network.
- WPA and WPA2 using TKIP, PSK, AES/CCMP encryption.
- WEP EAP (Enterprise Authentication Protocol) is not supported.
- Use Wi-Fi channels 1-11 in North America and channels 1-13 outside North America (refer to local regulatory agency).
- If you are using a network extender/repeater, the network name (SSID) and password are the same as those of your primary network.
- Please enable the WPA2 on your router.

Wi-Fi Indicator Light

	Slow flashing white light	Disconnected from Wi-Fi
	Fast flashing white light	Connecting
	Steady white light	Connected to Wi-Fi

Please be aware that intelligent features such as remote startup, 2D/3D map display and control settings, and personalized cleaning (depending on the Appliance) require the ECOVACS HOME App, which is constantly updated. You need to agree to our Privacy Policy and User Agreement so that we can process some of your essential and necessary information before you can use certain features of the App to control the Appliance. If you disagree with our Privacy Policy and User Agreement, such features will be unavailable. However, you can still use the basic features of this appliance for manual operation.

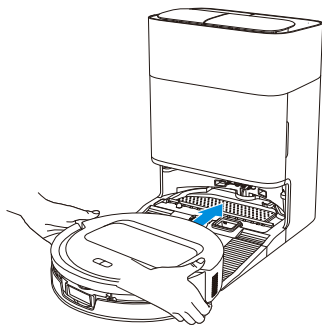
Network Interface Information

Name	Description
Charging Interface	The infrared interface is turned off by default, and it is activated when DEEBOT is in the charging station. When the DEEBOT is in the charging station, it will communicate with the charging station through the infrared interface.
Bluetooth	Enable Bluetooth to connect the robot to the network during the network setup process. Bluetooth uses the GAP1800, GATT 1801, 8888 service for configuration and data interaction securely.
Wi-Fi*	Facilitate data transfer between the app and DEEBOT, enabling control of DEEBOT through the app.
ECOVACS HOME App	ECOVACS products offer smart functions such as network setup, mapping, and cleaning mode selection (specific to each product). To utilize these features, users need to download and use the official ECOVACS HOME APP.

* The DEEBOT series robotic vacuums are designed for domestic cleaning scenarios. A home Wi-Fi network is required for operation, and anti-DDOS protection needs to be configured by users through route settings.

5 Power on and Charge DEEBOT

Move DEEBOT back to the station. The voice prompt "Start charging" indicate a successful docking and charging in progress. Start using DEEBOT after creating a map in the ECOVACS HOME APP.

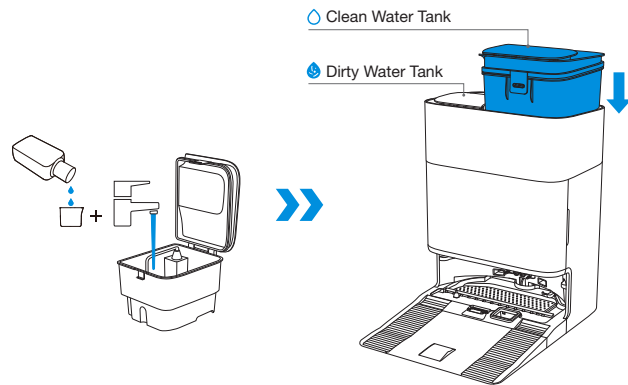


Note:

- DEEBOT cannot charge when it is powered off.
- After cleaning, it is recommended to keep DEEBOT powered on and charging to ensure it is ready for the next cleaning session.
- Please start cleaning from the station. Do not move the station while cleaning.

6 Fill Clean Water Tank and Cleaning Solution (Sold Separately)

Fill the clean water tank with clean water. Add an appropriate amount of cleaning solution with a 1:200 dilution ratio using the bottle cap. Secure the tank cover, shake gently to mix, and use.



Note:

- When the clean water tank is full (approximately 4L), add one cap of cleaning solution (approximately 20ml).
- Do not add hot water, as it may cause deformation of the water tank.
- If there are any residual water stains on the outside of the water tank, please wipe them off with a soft dry cloth before placing it back for use.
- Do not add any non-ECOVACS official disinfectants or cleaning solutions, as they may cause damage to the product.
- Any water stains inside the water tank are left over from factory testing. Please use it with confidence.

7 Operate DEEBOT for Cleaning

1. Start Mapping

When creating a map for the first time, please follow DEEBOT to help with some minor issues.

For example, DEEBOT may get stuck under furniture. Please refer to the following solutions:

- ① Raise the low-sitting furniture if possible;
- ② Cover the bottom of the furniture;
- ③ Set up a virtual boundary via the App.

2. Start Cleaning

- The DEEBOT's water tank is automatically refilled through the station. Manual refilling is not needed.
- When mopping, DEEBOT will recognize floor types and is able to lift automatically when encountering carpets. Please do not use DEEBOT on shaggy rugs or carpets. It is recommended to fold up the shaggy rugs during the cleaning process, or set the carpeted area as a no-entry zone by setting a virtual boundary in the App.

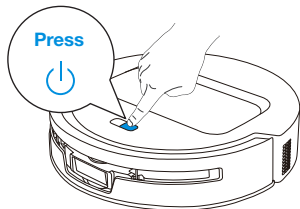
Please ensure that DEEBOT is in the station and is fully charged before cleaning for the first time. Press the  on DEEBOT to start. You can also use the App to start.

3. Pause

Tap  on DEEBOT to pause it while it is working. You can also use the App to pause DEEBOT.

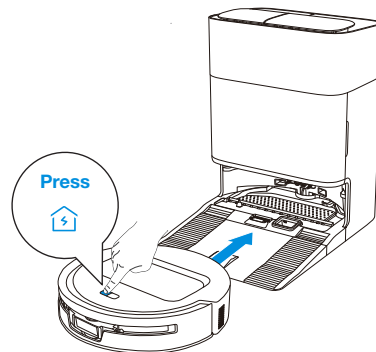
4. Wake Up

After pausing for a while, all indicator lights on DEEBOT will go out. To wake up DEEBOT, press .



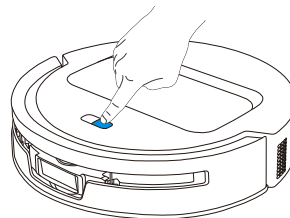
5. Back to Station

Press the  on DEEBOT, to allow DEEBOT to dock for charging.



6. Deep Sleep Mode

DEEBOT will enter deep sleep mode if it stays outside the station for about 10 h to protect the battery. Please press and hold the  to wake DEEBOT up.



REGULAR MAINTENANCE

1 Maintenance Frequency

To keep DEEBOT running at peak performance, perform maintenance and replace parts at the following frequencies:

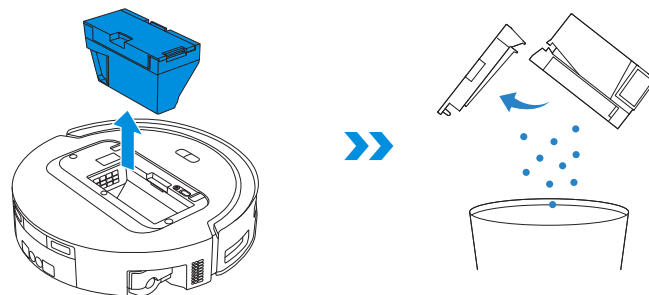
Part	Maintenance Frequency	Replacement Frequency
Replaceable Roller Mop	/	Every 1-2 months
Drip Tray	Every week	/
Dust Bag	/	When the App prompts
Side Brush	Every 2 weeks	Every 3-6 months
Main Brush Main Brush Cover	Every week	Every 6-12 months
Filter	Every week	Every 3-6 months
Universal Wheel Anti-drop Sensors Bumper Charging Contacts on DEEBOT Charging Contacts on OMNI Station Navigation Module Obstacle Avoidance Module	Approx. every month	/
Clean Water Tank	Every 3 months	/
Dirty Water Tank	Every month	/
Body and Bottom of the Station	Every month	/
Mop Washing Tray Replaceable Filter	Every 2 weeks	Every 1-2 months

Note: Explore more accessories at the ECOVACS HOME App or at <https://www.ecovacs.com>.

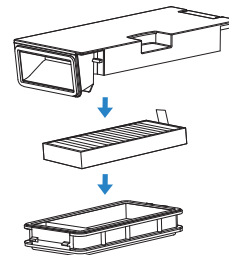
2 DEEBOT Maintenance

1. Maintain Dust Bin and Filter

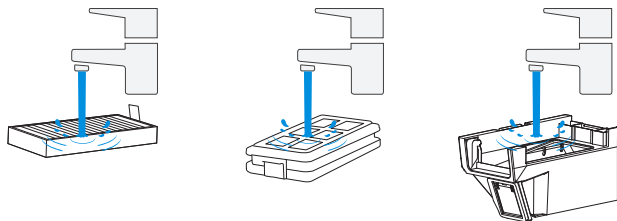
1. Remove the dust bin and then empty it.



2. Open the filter net and remove the filter.



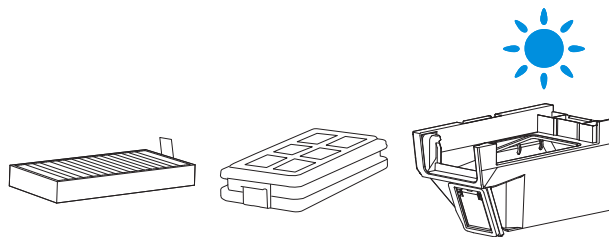
3. Rinse the dust bin and filter with water, and shake off the water droplets.



Note:

- Please rinse the filter with water as shown.
- Do not use fingers or brushes to clean the filter.

4. Air-dry the dust bin and filter.

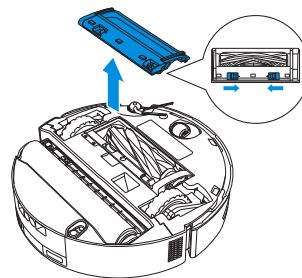


Note: Completely dry the components before use.

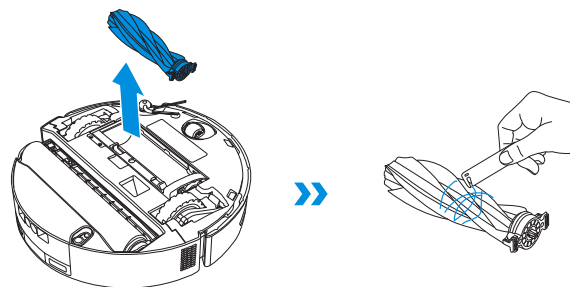
2. Maintain Main Brush and Side Brush

Clean Main Brush

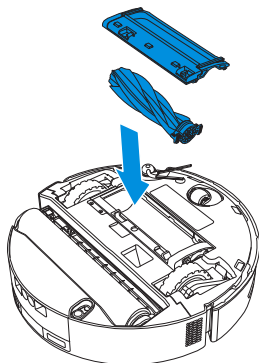
1. Remove the cover from the main brush.



2. Remove and clean the main brush and its chamber.

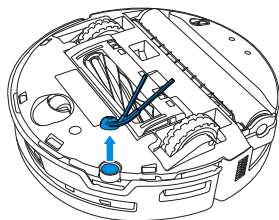


3. Install the main brush, and the cover.



Clean the Side Brush

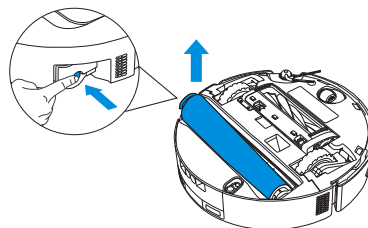
Remove the side brush and clean it.



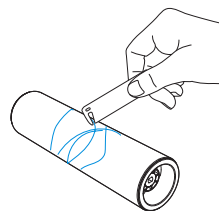
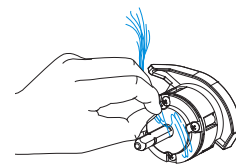
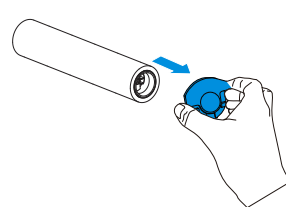
3. Maintain Roller Components

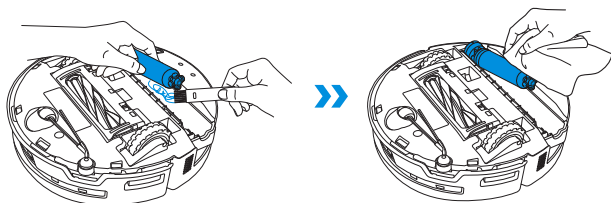
Clean the Roller Mop

1. Press the roller release button on the side of the roller mop, gently lift, and remove the roller mop.



2. Remove the roller end cover, clean and dry the roller mop. Wipe the roller chamber with a damp cloth that has been wrung out.

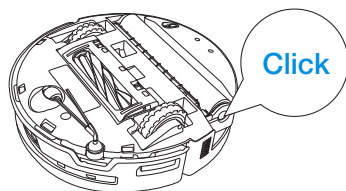
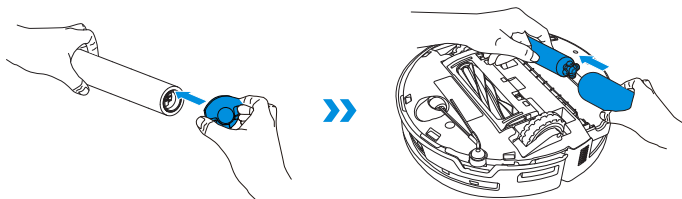




Note:

- Do not pull roller motor components forcefully during cleaning to avoid damage.
- Do not rinse DEEBOT with water.

3. Reinstall the roller end cover and attach the roller mop to the motor. Once the mop is in place, align the roller release button with the groove on the side of the roller chamber and press it. A "click" sound indicates the mop is properly installed.

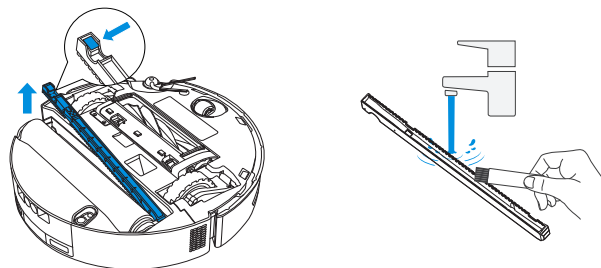


Note: Explore more accessories at the ECOVACS HOME App or at <https://www.ecovacs.com>.

4. Maintain Drip Tray

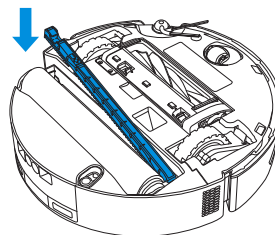
Clean the Drip Tray

1. Push up the release button to remove the drip tray, then clean and dry it.



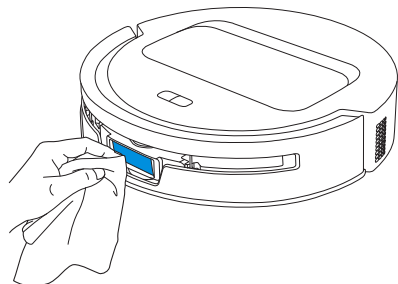
Note: A small amount of residual water may leak out when flipping DEEBOT if it's not in drying mode.

2. Reinstall the drip tray and press down firmly until it's properly installed.

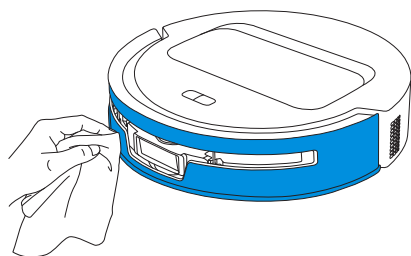


5. Maintain Other Components

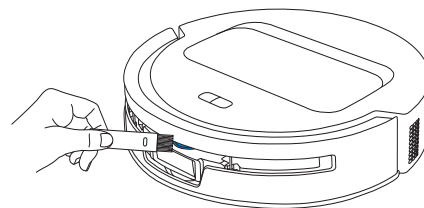
Clean the Obstacle Avoidance Module Lens



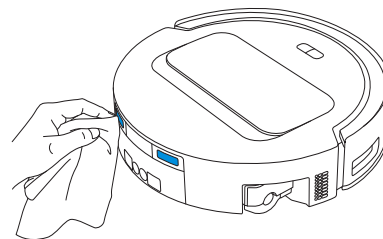
Clean the Bumper



Clean the Navigation Module



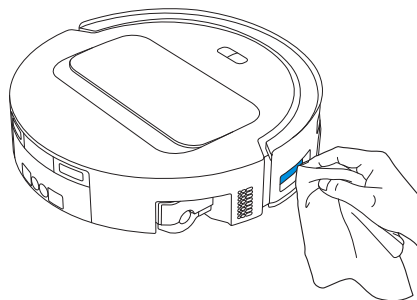
Clean Charging Contacts



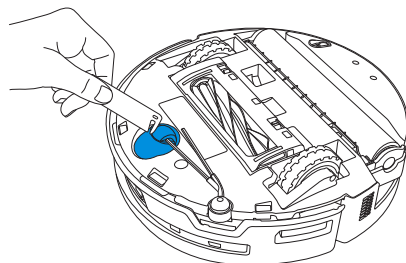
Note:

- Wipe the components with a clean, dry cloth. Never use a wet cloth. Do not use cleaning sprays or detergents, as moisture may cause damage.
- Charging contacts contain sensitive electronic components. Clean them with a dry cloth. Do not use a wet cloth to prevent water damage.

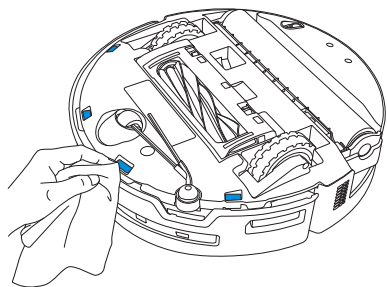
Clean the Edge Sensor



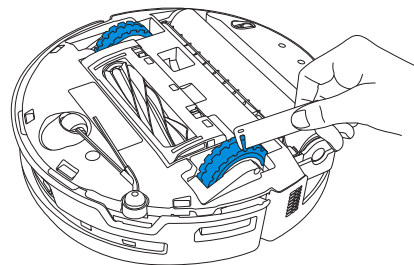
Clean the Universal Wheel



Clean the Anti-drop Sensors



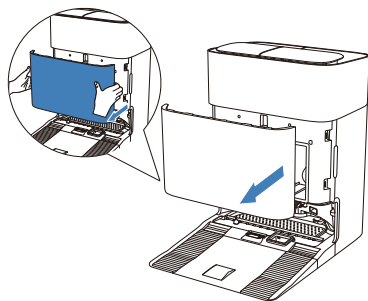
Clean the Driving Wheels



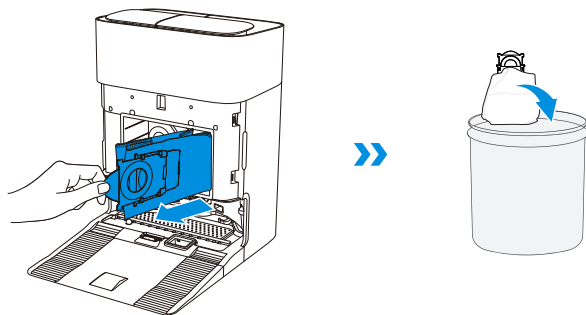
3 Station Maintenance

1. Maintain Dust Bag

1. Remove the dust collection cabin cover.

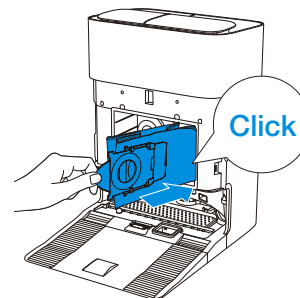


2. Remove the disposable dust bag in the direction of the arrow and discard it.

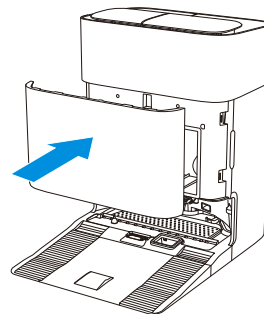


Note: Hold the handle to lift out the dust bag, which can effectively prevent dust leakage.

3. Clean the dust collection cabin with a dry cloth and install a new dust bag.

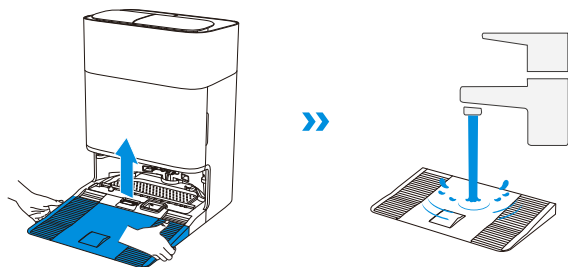


4. Insert the top latch of the dust collection cabin cover into the slot, and then press downward to ensure a proper seal.

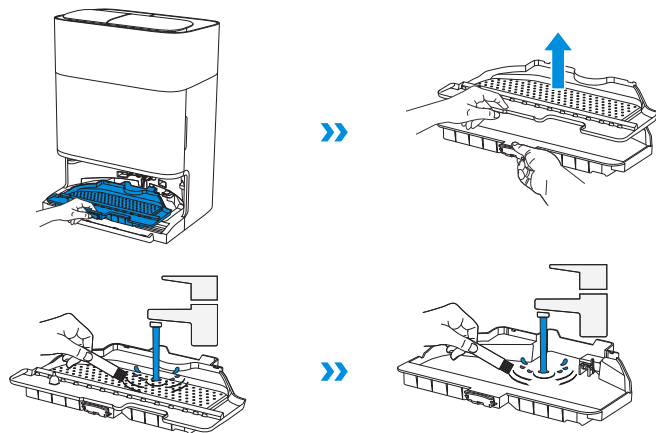


2. Maintain Mop Washing Tray

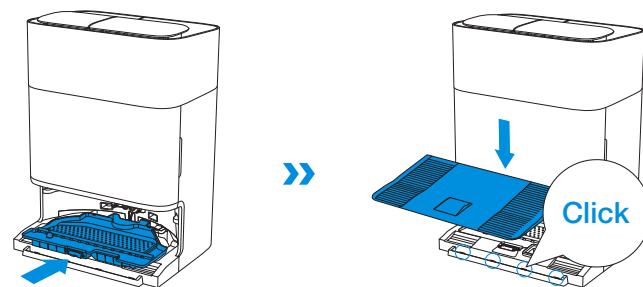
1. Remove and clean the station base.



2. Remove the mop washing tray. Press the latch on the tray to remove the replaceable filter and clean it.



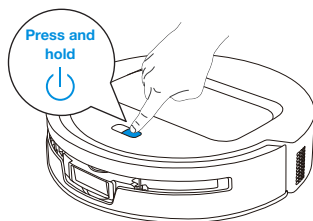
3. Reinstall the mop washing replaceable filter, tray, and station base in order. A "click" sound indicates they are securely in place.



Note: Please install it correctly before use.

3 Storage

Please fully charge, press and hold the  on DEEBOT for 3 s to power it off before storage. Please recharge it every 1.5 months to prevent the battery from over-discharging.



 Please note that DEEBOT cannot charge when powered OFF.

Note:

- After DEEBOT finishes its cleaning task, it is recommended not to power it off but to keep it charging, to better prepare for the next cleaning session.
- If the battery is over-discharged or not used for a long time, DEEBOT may not be charged. Please contact ECOVACS for help. Do not disassemble the battery by yourself.
- If you do not use DEEBOT for a long time, use the Device Relocation feature in the App to drain the clean water inside DEEBOT, keep the station water tanks empty, and the roller mops dry.

TROUBLESHOOTING

For the following possible issues, refer to the corresponding solutions.

No.	Malfunction	Possible Cause	Solution
1	DEEBOT is not able to connect to the App.	Incorrect Wi-Fi username or password entered.	Enter the correct Wi-Fi username and password.
		DEEBOT is not within range of your home Wi-Fi signal.	Make sure DEEBOT is within range of your home Wi-Fi signal. Try to stay as close to the router as possible.
		DEEBOT is not in the configuration state.	Press the Reset button to connect DEEBOT to your phone by Bluetooth. If it fails, please press the Reset button +  and connect via the App.
		There is no home Wi-Fi on the Wi-Fi list.	1. Check if the Wi-Fi name contains special characters. Please do not use special characters like ! @#& ¥%^\. 2. Do not use a 5 GHz network.
		An incorrect App is installed.	Please download and install the App.
2	Unable to create the furniture map in the App.	Moving DEEBOT when cleaning might cause the map to be lost.	During cleaning, do not move DEEBOT.
		Auto cleaning is not finished.	Make sure DEEBOT automatically returns to the OMNI Station after cleaning.
		Multi-floor mode was not enabled when the second map was created.	Please enable multi-floor mode in the App.
3	The side brush drops out of place during use.	The side brush is not properly installed.	Press the center of the side brush and twist slightly to ensure it is properly installed.
4	No signal found. Unable to return to the station.	The OMNI Station is incorrectly placed.	Place the station properly according to the instructions in the [Power on and Charge DEEBOT] section.
		The OMNI Station is out of power or has been moved.	Check whether the OMNI Station is connected to the power supply. Do not move the OMNI Station.
		DEEBOT does not start cleaning from the OMNI Station.	It is recommended that DEEBOT start cleaning from the OMNI Station.
		The docking route is blocked. For example, the door is closed to the room where the OMNI Station is placed.	Keep the charging route clear.
5	DEEBOT returns to the OMNI Station before it has finished cleaning.	The room is so large that DEEBOT needs to return to recharge.	Please enable auto-resume. For more details, please follow the App instructions.
		In highly complex home layouts, cleaning efficiency may decrease, possibly resulting in incomplete cleaning.	Simplify your home layout.

No.	Malfunction	Possible Cause	Solution
6	DEEBOT is unable to charge.	DEEBOT is not powered on.	Press and hold the  on DEEBOT for 3 s to power it on.
		DEEBOT's charging contacts are not connected to the OMNI station's charging contacts.	Make sure that DEEBOT's charging contacts have connected to the station's charging contacts and  flashes. Check whether DEEBOT's and OMNI station's charging contacts are dirty. Please clean these parts according to the instructions in the [REGULAR MAINTENANCE] section.
		The OMNI Station is not connected to the power supply.	1. Make sure the OMNI station is connected to power supply. 2. Once the power is connected, ensure that the motor startup sound can be heard.
		The base has not been installed in place.	Refer to the [Quick Start] section for correct installation.
7	DEEBOT is very loud during cleaning.	The main brush/side brush is tangled, or the dust bin/filter is blocked.	It is recommended to clean the main brush, side brush, dust bin, filter, roller mop, etc., regularly.
		DEEBOT is in Strong Suction Mode or Max Suction Power Mode.	You can set the suction power to Quiet Mode. Cleaning performance may be reduced in Quiet Mode.
8	DEEBOT gets stuck while working and stops.	DEEBOT is tangled with objects on the floor (electrical wires, curtains, carpet fringing, etc.).	DEEBOT will try various ways to free itself. If its attempts fail, manually remove the obstacles and restart.
		DEEBOT might be stuck under furniture with an entrance of similar height.	Please raise the furniture, set a physical barrier, or set a virtual boundary via the App.
		DEEBOT is stuck in a narrow area.	Tidy up your home, set a physical barrier, or set a virtual boundary via the App.
9	During cleaning, DEEBOT may encounter issues like a disorderly route, biased movement, repeated cleaning over the same spots, and missing small areas.	A large area has not been cleaned, possibly because it was blocked.	Ensure the door is open, clear potential obstacles, such as slippers and scattered cords. DEEBOT will perform supplementary cleaning before the cleaning session is finished.
		The driving wheels may slip on the ground when DEEBOT climbs steps, thresholds, and door bars, which can affect its judgment of the entire home environment.	Close the door of the room, or set a virtual boundary in the App. You can then bring DEEBOT into the room to clean it separately.
		On freshly waxed or polished floors, as well as smooth tiles, there may be less friction between the driving wheels and the floor.	Please wait for the wax to dry before cleaning.

No.	Malfunction	Possible Cause	Solution
10	After returning to the OMNI station, DEEBOT does not empty its dust bin.	The Auto-Empty function has not been turned on in the App.	Turn on the Auto-Empty function in the App.
		Manually moving DEEBOT back to the station will not trigger the Auto-Empty function.	It is recommended to allow DEEBOT to return to the OMNI Station on its own. Please do not manually move it.
		In Do Not Disturb mode, DEEBOT will not empty the dust after returning to the OMNI Station.	Turn off Do Not Disturb in the App or manually start dust-emptying.
		The station detects a decrease in empty efficiency.	Replace the dust bag according to the [REGULAR MAINTENANCE] section and close the dust collection cabin. If the dust bag is not full when prompted by the App, you can put it back again.
		Check if the dust bin is full and causes a blockage.	Clean the dust bin according to the [REGULAR MAINTENANCE] section.
		If the above possible causes have been ruled out, components of the station may be abnormal.	Please contact customer service for assistance.
11	Auto-Empty unsuccessful.	The station detects a decrease in empty efficiency.	Please replace the dust bag according to the [REGULAR MAINTENANCE] instructions and securely close the dust collection cabin door. If the replacement prompt appears but the bag is not full, remove, reinsert, and then properly secure the cabin.
		The outlet of the dust bin is blocked by foreign objects.	Remove the dust bin and clear the foreign objects on the outlet.
12	The inner side of the dust collection cabin is dirty.	Fine particles pass through the dust bag and accumulate on the inner side of the dust collection cabin.	Clean the inner side of the dust collection cabin.
		The dust bag is broken.	Check and replace the dust bag.
		The dust bag is not properly installed.	Please install the dust bag properly.
		The dust collection cabin cover is not closed.	Please check if the dust collection cabin cover is closed properly.
13	Dust leakage occurs while DEEBOT is working.	The outlet of the dust bin is blocked by foreign objects.	Remove the dust bin and clear the foreign objects on the outlet.
14	The roller mop does not rotate.	The roller mop is not correctly installed.	Install the roller mop properly according to the [REGULAR MAINTENANCE] section.
		The roller mop is blocked by foreign objects.	Clean and install the roller mop properly according to the [REGULAR MAINTENANCE] section.

No.	Malfunction	Possible Cause	Solution
15	The driving wheel is stuck.	The driving wheel is entangled or stuck due to foreign objects.	Rotate and press the driving wheel to check for any wrapping or obstruction by foreign objects. If any foreign objects are found, please clean them promptly. If this issue persists, please contact customer service for assistance.
16	The mop washing tray is full of water and cannot be emptied. A voice prompt reports the mop washing tray malfunction.	The dirty water tank is not properly installed.	Tap down on the dirty water tank to ensure it is properly installed.
		The sealing plugs in the dirty water tank are not installed properly.	Make sure that the two sealing plugs are properly installed.
		The mop washing tray is not properly installed.	Check and ensure the mop washing tray and its filter is properly installed.
		Check if the floating ball gets stuck when there is no water in the mop washing tray base.	Take out the mop washing tray to put the floating ball back in place.
		The OMNI Station cannot drain water normally.	Place DEEBOT in the station. After ensuring it's charging, press and hold  , If the issue persists, please contact customer service for assistance.
		The suction port of the mop washing tray is blocked by foreign objects or dirt.	Please clean the mop washing tray and its filter, and make sure the inlet is free of any foreign objects.
		The voice alert persists after all the above solutions are tried.	Power off and on the station. If this issue persists, please contact customer service for assistance.

TECHNICAL SPECIFICATIONS

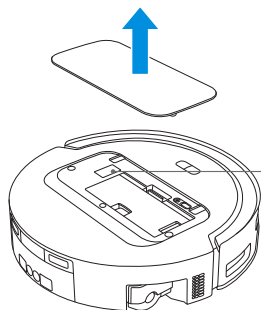
Model	ZJ2633		
Rated Input	20 V === 1.5 A		
Charging Time	about 3.5 h		
Station Model	CH2589		
Rated Input	220-240 V ~ 50-60 Hz		
Nominal Charge Output	20 V === 1.5 A		
Rated Input Current (Charging)	0.6 A	Power (Emptying)	360 W
Power (Drying)	150 W		
Frequency Bands	2400-2483.5 MHz		
Networked Standby Power	Less than 2.00 W		

The output power of the wireless module is less than 100 mW.

Based on product requirements (functionality and user experience), our products use a non-ultra-low power appliance architecture, so there is no off mode and no standby mode. After the machine is fully charged, it will enter the network standby mode within 20 minutes. Networked standby mode power is 1.35 W.

Note: Technical and design specifications may be changed for continuous product improvement.

Explore more accessories at <https://www.ecovacs.com>.



Please use the mobile camera to scan the QR code and obtain the user guide.

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